

Gregory Pratt
Cecilia Keough
120 Sereno Drive
Santa Fe, New Mexico 87501
505-982-1712
ckeough@newmexico.com

Santa Fe By Design
Pacheco Street
Santa Fe, New Mexico 87505

Dear Mike,

My husband and I live within the city limits of Santa Fe, New Mexico and get our water from the Buckman Wells. The water is very hard and loaded with minerals. It was a constant battle trying to remove the scale that built up regularly on the faucets, bathroom tile and 3 large glass windows in the tub surround. For years, I used steel wool, vinegar, calcium remover and whatever else I could find on the market to scrub off the mineral deposits. Then they would build right back up again. We bought the Hydroflow and I stopped scrubbing. Within 2 weeks what we both noticed were our drinking glasses; they were clear again. The cloudy residue had disappeared. Next, we noticed the silverware began to shine like it was brand new. And the stainless steel pots and pans lost that white filmy substance that had built up. The chrome faucets, the tile and the glass in the bathrooms were losing that cakey white film too. We love this product. We have decided to never be without the Hydroflow. It works. My husband attached it to our water line in seconds. It just clips on. There is nothing else we needed to do. There's no big clunky water softener, there's no salt to replace, just this tiny little unit that takes up no room at all. It measures 3" by 3". It's perfect and we are thrilled with how well the Hydroflow works. It's simply amazing.

Thank you so much.

Sincerely,
Cecilia Keough